

March 10, 2020 Rich Casolla, Personal Care Attendant, East Hartford SEIU District 1199 New England Before the Banking Committee

In SUPPORT of HB 5426: AN ACT CONCERNING LIENS FOR UNPAID WAGES AND A REQUIREMENT THAT FISCAL INTERMEDIARIES MEET EMPLOYER TIMELY PAY OBLIGATIONS

Good Morning Senator Kasser, Representative Lopes and members of the Committee, my name is Richard Casolla. I have been a PCA for 14 years. Within the last three years, I have noticed that Allied has become less responsible in the way that they process workers timesheets.

I personally have had two locations where I have not received my pay when I expected it and when it was due. The most recent occasion was two weeks ago. At the time my wife was in the hospital expecting surgery and a possible leg amputation. Needless to say, I was very emotionally stressed at that time, and also under a period of hardship because of this situation. I was counting on my pay from Allied to come in on time because I had to be in the hospital with my wife. There are expenses for gasoline and parking that are necessities for me to be able to do that. When I did not receive my allied processed pay as expected, I was unable to meet those necessities.

So now along with the emotional stress and turmoil of what was happening to my wife, I had the added duress of having to find a different way to be able to be with my wife during this difficult time. And this was all because Allied was not responsible or held accountable for the timely processing of payroll and its' subsequent deposit. Through third-hand information, I was able to contact the office of policy and management, and was told that by nature of the banking industry, the deposits have until 5 PM that day to go in. Therefore, I patiently waited.

The 5:00 PM deadline came and went and still no pay. I found out from other PCAs that their pay was deposited but my pay was not. I again contacted the office of policy and management and they assured me that Allied advised them that all pay had been distributed. However, I still had not received mine.

Finally, at 5:45 PM I received my deposit. I again contacted the office of policy and management and asked for an explanation as to why my pay was not received by the 5:00 PM deadline and I have still never received an answer. This failure on the part of Allied has caused extreme duress for me and for my wife. I strongly urge you to enact legislation to hold allied accountable for the way they process their payroll. Thank you very much.